

# STANDARD WARRANTY

For products sold in Australia

*The following warranty applies to Esdan branded products sold in Australia.*

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits conferred by the following warranty are in addition to the rights and remedies available to you under the Australian Consumer Law.

## Standard Warranty

All Esdan products are guaranteed to be free of defects in workmanship and parts for a period of 12 months from the date of purchase\*. Products with defects that occur within this period under normal use and care will be repaired or replaced at our discretion.

## Proof of Purchase

This warranty is valid for the original purchaser and is not transferable. Please retain your receipt, invoice or purchase docket as the best proof of purchase for warranty purposes.

## Exclusions\*

This warranty does not cover:

- Any product that has been used for purposes other than that specified in the specification
- Any defects caused by accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorised modification, loss of parts, tampering or attempted repair by a person not authorised by the manufacturer or distributor
- Normal wear and tear
- Packaging materials

## To Make a Claim

To make a claim under this warranty, please return the defective product to the store or distributor or you purchased it from, together with original or copy of proof of purchase and a note explaining the problem. If you purchased the product directly from us, you should return the product and proof of purchase to us at the address given below. Please ensure product is properly packaged to avoid damage during transit. You are responsible for all expenses associated with returning the defective product.

This warranty is provided by the manufacturer, Esdan Plastics Pty Ltd.

*\* Some products may have a longer period of warranty and/or additional exclusions, as indicated on the product page or packaging.*